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MAR 30 2009**Fax****To:** Examiner Hung T. Vy**From:** Ralph E. Smith, Reg. No. 35,474**Fax:**  
(571) 273-8300**Pages:** 8 + cover**Phone:** (571) 272-1954**Date:** March 30 2009**Group Art Unit:** 2163**Re:** Application No. 10/757,917

See the attached Response To Non-Final Office Action mailed January 14, 2009.

*I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office (Fax No. (571) 273-8300) on March 30, 2009.*Susan J. Sidwell

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PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application No.: 10/757,917

Filing Date: January 14, 2004

Applicant: Daniel D. Snow

Group Art Unit: 2163

Examiner: Hung T. Vy

Title: METHOD AND ARRANGEMENT FOR AUTOMATED  
PROVISION OF SERVICE HINTS

Attorney Docket: 706807US1

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**RESPONSE**

In response to the Non-Final Office Action mailed January 14, 2009, please  
consider the remarks set forth below.

Remarks begin on page 2 of this paper.